

บรรณานุกรมเรื่อง การจัดการความรู้

- กรองทอง อรัญญาภานนท์. (2543). การบริหารทรัพยากรมนุษย์กับ Knowledge Management. *เพื่อการเพิ่มผลผลิต*, 5(28), 79-82.
- กองบรรณาธิการ(เพื่อการเพิ่มผลผลิต). (2546). การจัดการความรู้สู่บริษัทชุมชน. *เพื่อการเพิ่มผลผลิต*, 8(47), 75-78.
- กนกวรรณ พิรประสีทธิพงศ์. (2547). แนวคิดและเครื่องมือในการจัดการองค์กร. *Colourway*, 9 (51), 34-38.
- กนกวรรณ พิรประสีทธิพงศ์. (2547). แนวคิดและเครื่องมือในการจัดการองค์กร. *Colourway*, 10 (52), 34-39.
- คัดต์, เจอรี่ ชันนี (2544). การบริหารความรู้ยุคสารสนเทศ (สุนันท์ บุญชาดา, ผู้แปล.). กรุงเทพฯ: สามย่าน.
- ชาลี วรกุลพิพัฒน์. (2544). Knowledge management และกรณีศึกษาของเนคเทค. *สาร NECTEC*, 8(39), 41-45.
- ชาตรี เจริญศิริ และคณะ. (2547). ประชาคมน่านกับการจัดการความรู้. กรุงเทพฯ: สถาบันส่งเสริมการจัดการความรู้เพื่อสังคม.
- นกกดล สุขสำราญ. (2546). การจัดการความรู้. *วารสารกฟผ.* 12(1), 52-55.
- นฤมล พฤกษ์ศิลป์ & พัชรา หาญเจริญกิจ. (2543). การจัดการความรู้. *รังสิตสารสนเทศ*, 6(1), 60-71.
- นันทา วิภาวดีศักดิ์. (2546). เส้นทางการจัดการสารสนเทศสู่การจัดการความรู้ประยุกต์จากหลักการวิเคราะห์หมวดหมู่. *วารสารสารสนเทศ*, 4(2), 29-38.
- ณัฐพงศ์ หริ่jinดา. (2546). การจัดการความรู้ในอุตสาหกรรมก่อสร้าง. *โยธาสาร*, 15(2), 31-35.
- ไโพโรจน์ ไวนิชกิจ. (2546). Knowledge management จากองค์ความรู้สู่การพัฒนาองค์กร. *ไนโครคอมพิวเตอร์*, 21(215), 96-102.
- ไโพโรจน์ ไวนิชกิจ. (2546). กรณีศึกษา KM ตอนเปิดประชุมสู่การจัดการภาคปฏิบัติ. *ไนโครคอมพิวเตอร์*, 21(215), 112-116.
- ยุทธศักดิ์ คงาสวัสดิ์. (2544). เศรษฐกิจแห่งความรู้ มิติใหม่การพัฒนาประเทศไทย. *วารสารส่งเสริมการลงทุน*, 12 (10), 17-21.
- ยุทธศักดิ์ คงาสวัสดิ์. (2544). บริหารความรู้ยกระดับเบ่งชั้นในธุรกิจ. *วารสารส่งเสริมการลงทุน*, 12 (10), 17-21.

(10), 22-26.

เยาวลักษณ์ สุจิตรธรรม. (2547). พื้นฐานสำคัญของการจัดการความรู้. เพื่อการเพิ่มผลผลิต, 9(48), 87-90.

เยาวลักษณ์ สุจิตรธรรม. (2547). พื้นฐานสำคัญของการจัดการความรู้. เพื่อการเพิ่มผลผลิต, 9(49), 71-76.

วราภรณ์ รุจิวัฒนกุล. (2543). การบริหารความรู้. วารสารข้าราชการ, 45(4), 44-57.

วิจารณ์ พานิช. (2546). การจัดการความรู้. เพื่อการเพิ่มผลผลิต, 8(47), 17-28.

วิจารณ์ พานิช. (2547). การจัดการความรู้ในระดับประเทศ. เพื่อการเพิ่มผลผลิต, 9(48), 80-86.

วิวัฒนาการและเครื่องมือเพื่อการบริหารจัดการองค์กร. (2547). Colourway, 9(50), 18-19.

ศุภชัย เมืองรักษ์. (2547). ค่านิยมหลัก Core Values: สามมิตรธิรุจานรากสำคัญการบริหารองค์การ. เพื่อการเพิ่มผลผลิต, 9(48), 53-56.

สลิดพิพย์ รัตนวรรณ. (2546). การประยุกต์ใช้ KM ใน Fuji Xerox singkapor. เพื่อการเพิ่มผลผลิต, 8 (47), 48-52.

สุวรรณี คำมั่น. (2545). ศักยภาพคนไทย: ความท้าทายสู่สังคมเศรษฐกิจฐานความรู้. เศรษฐกิจและสังคม, 39(5), 26-32.

สุภาพร เตวุฒิชนกุล. (2547). KM กับคุณภาพโรงพยาบาล. เพื่อการเพิ่มผลผลิต, 9(50), 92-95.

สุจิตร สุวภาพ. (2546). บทบัญญัติบางประการในการจัดการความรู้. วารสารห้องสมุด, 47(4), 55-63.

สมลักษณ์ ภาพันธ์. (2547). การพัฒนาสถานศึกษาให้เป็นองค์การแห่งการเรียนรู้และสังคมแห่งปัญญา. วารสารข้าราชการครู, 24(1), 25-31.

อรจริย์ ณ ตะกั่วทุ่ง. (2546). สถาบันอุดมศึกษากับการพัฒนาทรัพยากรมนุษย์เพื่อสังคมยุคใหม่. วารสารสอง. ประเทศไทย, 6(1), 42-54.

CAM-i focuses on knowledge management. (1997). *Management Accounting*, 79, 66-67.

Harnessing corporate IQ. (1997). *CA Magazine*, 130, 26-29.

Further knowledge. (1998). *Workforce*, 77(10), 95.

HR software solutions. (1998). *Workforce*, 77(10), 96-98+.

The value of innovation. (1998). *Management Accounting*, 80(3), 57-58.

Knowledge management consulting gives CPAs a competitive edge. (1998). *The CPA Journal*, 68(8),

- Managing the corporate mind. (1998). *The Internal Auditor*, 55(2), 13-18.
- Horse and carriage: benchmarking and knowledge management. (1998). *Across the Board*, 35(4), 25.
- Case studies. (1999). *Management Review*, 88(5), 26.
- Survey on knowledge management. (1999). *Management Review*, 88(4), 20-23.
- Field-smart Nalco forges ahead. (1999). *Chemical Week*, 161(12), 41.
- Collaborative knowledge. (1999). *Human Resource Planning*, 22(1), 22-23.
- Ten tips for building a dot-com workplace. (2000). *Association Management*, 52(13), 33.
- Are you up to speed on knowledge management? (2000). *HR Focus*, 77(8), 5-6.
- Special report: state of the content industry. (2001). *EContent*, 24(1), 20-46.
- Corrections. (2002). *EContent*, 25(12), 8.
- How to Blend Learning and Knowledge Management. (2002). *HR Focus*, 79(7), 5-7.
- Abell, A. (2000). Skills for knowledge environments. *Information Management Journal*, 34(3), 33-41.
- Akhter, S. H. (2003). Strategic planning, hypercompetition, and knowledge management. *Business Horizons*, 46(1), 19-24.
- Alavi, M., & Leidner, D. E. (2001). Review: knowledge management and knowledge management systems: conceptual foundations and research issues. *MIS Quarterly*, 25(1), 107-136.
- Allee, V. (1997). 12 principles of knowledge management. *Training and Development*, 51, 71-74.
- Allerton, H. E. (1998). Thing one and thing two. *Training and Development*, 52, 9.
- Ambrosio, J. (2000). Knowledge management mistakes. *Computerworld*, 34(27), 44.
- Anthes, G. H. (2000). Charting a course (knowledge management). *Computerworld*, 34(34), 38-42.
- Arkin, A. (2002). Rewriting the Rules. *People Management*, 8(20), 36-37.
- Armbrecht, F. M. R., Jr., Chapas, R. B., & Chappelow, C. C. (2001). Knowledge management in research and development. *Research Technology Management*, 44(4), 28-48.
- Arnold, S. E. (2001). The "ultra-intra-content-knowledge-net management portal solution:" online's new buzzword. *Online*, 25(3), 32-35.
- Asakawa, K., & Lehrer, M. (2003). Managing local knowledge assets globally: the role of regional innovation relays. *Journal of World Business*, 38(1), 31-42.
- Babcock, P. (2004). Shedding Light On Knowledge Management. *HRMagazine*, 49(5), 46-50.

- Baker, J. (2001). Brain power. *Chemical Market Reporter*, 260(1), 10-12.
- Barnette, C. H. (1999). Opportunities in e-commerce and knowledge in management. *New Steel*, 15(6), 76.
- Baron, A. (2004). Get to Know Those in the Know. *People Management*, 10(14), 25.
- Barrow, D. C. (2001). Sharing know-how at BP Amoco. *Research Technology Management*, 44(3), 18-25.
- Bartlett, C. A., & Ghoshal, S. (2002). Building competitive advantage through people. *MIT Sloan Management Review*, 43(2), 34-41.
- Bassi, L. J., Cheney, S., & Van Buren, M. (1997). Training industry trends 1997. *Training and Development*, 51, 46-47+.
- Bassi, L., Cheney, S., & Lewis, E. (1998). Trends in workplace learning: supply and demand in interesting times. *Training and Development*, 52(11), 51-54+.
- Benson, G. (1997). Battle of the buzzwords. *Training and Development*, 51, 51-52.
- Berdrow, I., & Lane, H. W. (2003). International joint ventures: creating value through successful knowledge management. *Journal of World Business*, 38(1), 15-30.
- Besseyre des Horts, C.-H. (2002). Governance, Knowledge Creation, and Organizing: An Afterthought. *Human Resource Planning*, 25(4), 48-51.
- Birkett, W. P. (1995). Management accounting and knowledge management. *Management Accounting*, 77, 44-48.
- Birkinshaw, J. (1999). Acquiring intellect: managing the integration of knowledge-intensive acquisitions. *Business Horizons*, 42(3), 33-40.
- Birkinshaw, J. (2001). Making sense of knowledge management. *Ivey Business Journal*, 65(4), 32-36.
- Birkinshaw, J., & Sheehan, T. (2002). Managing the Knowledge Life Cycle. *MIT Sloan Management Review*, 44(1), 75-83.
- Blackler, F. (2000). Collective wisdom. *People Management*, 6(13), 61.
- Boehle, S. (2001). Knowledge management expert Larry Prusak to keynote at Training 2002 conference. *Training*, 38(9), 24-25.
- Boeri, R. J. (2001). RoboHelp Office 9.1. *EMedia Magazine*, 14(4), 52-56.
- Boeri, R. J., & Hensel, M. (2001). Knowledge management and Ecommerce: no longer the odd

- couple. *EMedia Magazine*, 14(4), 42.
- Boeri, R. J. (2003). Searching for KM. *EContent*, 26(1), 18.
- Bonner, D. (2000). Enter the chief knowledge officer. *Training and Development*, 54(2), 36-40.
- Bontis, N. (2002). The rising star of the chief knowledge officer. *Ivey Business Journal*, 66(4), 20-25.
- Bourdreau, A., & Couillard, G. (1999). Systems integration and knowledge management. *Information Systems Management*, 16(4), 24-32.
- Brailsford, T. W. (2001). Building a knowledge community at Hallmark Cards. *Research Technology Management*, 44(5), 18-25.
- Bresman, H., Birkinshaw, J., & Nobel, R. (1999). Knowledge transfer in international acquisitions. *Journal of International Business Studies*, 30(3), 439-462.
- Brustad, C. (1999). Brain power. *Hospitals & Health Networks*, 73(10), A16.
- Buckley, P. J., & Carter, M. J. (1999). Managing cross-border complementary knowledge: conceptual developments in the business process approach to knowledge management in multinational firms. *International Studies of Management and Organization*, 29(1), 80-104.
- Buckley, P. J. (1999). Alternatives to decline, threat or scarcity: exit, voice, loyalty and institutional response. *Management International Review*, 39(1 part special issue), 45-53.
- Burton-Jones, A. (2002). Daunting Paradox. *Across the Board*, 39(3), 60-63.
- Caggiano, C. (1999). Low-tech smarts: knowledge management isn't just for big companies anymore. *Inc.*, 21(1), 79-80.
- Carmichael, M. (1999). Intranets aid in knowledge management: diversification of content blurs who should maintain sites. *Advertising Age's Business Marketing*, 84(7), 33.
- Carr, D. R. (2001). Unisys unlocks the box. *Internet World*, 7(15), 42-44.
- Carrillo, P., Robinson, H., Al-Ghassani, A., & Anumba, C. (2004). Knowledge Management in UK Construction: Strategies, Resources and Barriers. *Project Management Journal*, 35(1), 46-56.
- Carrington, L. (2002). Oiling the wheels. *People Management*, 8(13), 30-34.
- Carroll, C. T. (2004). Structured Project Requests for Control, Analysis, and Training. *Information Systems Management*, 21(2), 9-15.
- Charles, S. K. (2002). Knowledge management lessons from the document trenches. *Online*, 26(1), 22-28.

- Choi, T. Y., Budny, J., & Wank, N. (2004). Intellectual property management: A knowledge supply chain perspective. *Business Horizons*, 47(1), 37-44.
- Christiaanse, E., & Venkatraman, N. (2002). Beyond Sabre: An Empirical Test of Expertise Exploitation in Electronic Channels. *MIS Quarterly*, 26(1), 15-38.
- Coates, J. F. (1999). The inevitability of knowledge management. *Research Technology Management*, 42(4), 6-7.
- Coates, J. F. (2001). Knowledge management is a person-to-person enterprise. *Research Technology Management*, 44(3), 9-13.
- Cohen, D. J. (2003). Knowledge Development. *HRMagazine*, 48(1), 112.
- Colvin, G. (2000). Endless summer? *Fortune*, 141(10), 88.
- Colvin, G. (2000). Managing in the info era. *Fortune*, 141(5), F6-9.
- Cooper, R. B. (2000). Information technology development creativity: a case study of attempted radical change. *MIS Quarterly*, 24(2), 245-276.
- Copeland, L. (2000). One-stop knowledge shop. *Computerworld*, 34(6), 74.
- Cottrill, K. (1998). Networking for innovation. *Chemical Week*, 160, 39+.
- Cottrill, K. (2001). In the know. *Traffic World*, 265(8), 17.
- Cottrill, K. (2002). Spread the word. *Traffic World*, 266(8), 13-14.
- Croasdell, D. T. (2001). IT's role in organizational memory and learning. *Information Systems Management*, 18(1), 8-11.
- Cross, R., & Baird, L. (2000). Technology is not enough: improving performance by building organizational memory. *Sloan Management Review*, 41(3), 69-78.
- Daghfous, A. (2004). Absorptive Capacity and the Implementation of Knowledge-Intensive Best Practices. *Advanced Management Journal*, 69(2), 21-27.
- Darling, M. S. (1996). Building the knowledge organization. *Business Quarterly*, 61, 61-66.
- Davenport, T. H., De Long, D. W., & Beers, M. C. (1998). Successful knowledge management projects. *Sloan Management Review*, 39, 43-57.
- Davenport, T. H., Thomas, R. J., & Cantrell, S. (2002). The Mysterious Art and Science of Knowledge-Worker Performance. *MIT Sloan Management Review*, 44(1), 23-30.
- Davis, M. C. (1998). Knowledge management. *Information Strategy*, 15(1), 11-22.

- De Carolis, D. M. (2003). Competencies and Imitability in the Pharmaceutical Industry: An Analysis of Their Relationship with Firm Performance. *Journal of Management*, 29(1), 27-50.
- DeFillippi, R. J. (2002). Organizational Models for Collaboration in the New Economy. *Human Resource Planning*, 25(4), 7-18.
- Delahoussave, M., Ellis, K., & Bolch, M. (2002). Measuring Corporate Smarts. *Training*, 39(8), 20-24, 26-30, 32-25.
- Denton, D. K. (2001). Better decisions: with less information. *Industrial Management*, 43(4), 21-25.
- Desouza, K. C., & Awazu, Y. (2003). Knowledge Management. *HRMagazine*, 48(11), 107-110, 112.
- Desouza, K. C. (2003). Knowledge management barriers: Why technology imperative seldom works. *Business Horizons*, 46(1), 25-29.
- Desouza, K. C. (2004). Knowledge Management: A New Commission for Industrial Engineers. *Industrial Management*, 46(1), 26-30.
- DiSabatino, J. (2001). While Lotus pushes KM, users focus on R5 migration. *Computerworld*, 35(4), 10.
- Dixon, N. (2000). The insight track. *People Management*, 6(4), 34-39.
- Duffy, J. (2000). Something funny is happening on the way to knowledge management. *Information Management Journal*, 34(4), 64-67.
- Duffy, J. (2000). Knowledge management: what every information professional should know. *Information Management Journal*, 34(3), 10-16.
- Duffy, J. (2000). Knowledge Exchange at GlaxoWellcome. *Information Management Journal*, 34(3), 64-67.
- Duffy, J. (2000). The KM technology infrastructure. *Information Management Journal*, 34(2), 62-66.
- Duffy, J. (2000). Knowledge management: to be or not to be? *Information Management Journal*, 34(1), 64-67.
- Duffy, J. (2001). Knowledge management finally becomes mainstream. *Information Management Journal*, 35(4), 62-65.
- Duffy, J. (2001). Knowledge management and its influence on the records and information manager. *Information Management Journal*, 35(3), 62-66.
- Duffy, J. (2001). Managing intellectual capital. *Information Management Journal*, 35(2), 59-63.

- Duffy, J. (2001). The tools and technologies needed for knowledge management. *Information Management Journal*, 35(1), 64-67.
- Durrance, B. (1998). Some explicit thoughts on tacit learning. *Training and Development*, 52(12), 24-29.
- Dykeman, J. B. (1998). Knowledge management moves from theory toward practice. *Managing Office Technology*, 43(4), 12-13.
- Dzinkowski, R. (1999). Mining intellectual capital. *Strategic Finance*, 81(4), 42-46.
- Edmonston, J. (1998). Future is in knowledge management. *Advertising Age's Business Marketing*, 83(11), 42.
- Ehin, C. (1998). Fostering both sides of human nature--the foundation for collaborative relationships. *Business Horizons*, 41(3), 15-25.
- Ellis, K. (2001). Sharing best practices globally. *Training*, 38(7), 32-38.
- Ellis, K. (2001). Dare to share. *Training*, 38(2), 74-80.
- Ellis, K. (2003). K-Span. *Training*, 40(10), 46-48, 50.
- Farris, G. F., Hartz, C. A., & Krishnamurthy, K. (2003). Web-Enabled Innovation in New Product Development. *Research Technology Management*, 46(6), 24-35.
- Ferguson, C., & Pemberton, J. M. (2000). Knowledge management: a selective guide to resources. *Information Management Journal*, 34(3), 42-46.
- Fingar, P. (2001). The real e-revolution. *Internet World*, 7(18), 21.
- Fingerman, S. (2003). True Query: A Phoenix Rises from the Ashes. *Online*, 27(1), 41-43.
- Fister, S. (1998). Easy access to the right stuff. *Training*, 35(10), 130+.
- Flanagan, R. J. (1999). Knowledge management in global organizations in the 21st century. *HRMagazine*, 44(11), 54-55.
- Forsaith, J. (1999). Three steps to Heaven. *People Management*, 5(12), 74.
- Fox, P. (2002). Making support pay. *Computerworld*, 36(11), 28.
- Frappaolo, C., & Capshaw, S. (1999). Knowledge management software: capturing the essence of know-how and innovation. *Information Management Journal*, 33(3), 44-48.
- Friedman, S. (1999). Tech helps RMs manage litigation. *National Underwriter*, 103(19), 17.
- Friedman, S. (1999). Knowledge sharing gives agents an edge. *National Underwriter*, 103(19), 9.

- Fritz, M. (2002). Akiva: Idea Management Enabler. *EContent*, 25(8), 50-51.
- Fryer, B. (1999). Get smart. *Inc.*, 21(13), 60-61+.
- Geisler, E. (1999). Harnessing the value of experience in the knowledge-driven firm. *Business Horizons*, 42(3), 18-26.
- Germeraad, P. B., & Morrison, L. (1998). How Avery Dennison manages its intellectual assets. *Research Technology Management*, 41(6), 36-43.
- Ghilardi, F. J. M. (1997). Getting to "real-time" knowledge management: from knowledge management to knowledge generation. *Online*, 21, 99-100+.
- Glasgow, B. (2002). Information Technology Insights: Knowledge Management Is Finding Its Way Into The Chemical Industry. *Chemical Market Reporter*, 261(25), 28, 30.
- Gordon, J. (1999). Intellectual capital and you. *Training*, 36(9), 30-36+.
- Grayson, C. J., Jr., & O'Dell, C. S. (1998). Mining your hidden resources. *Across the Board*, 35(4), 23-28.
- Greengard, S. (1998). Storing, shaping and sharing collective wisdom. *Workforce*, 77(10), 82-84+.
- Greengard, S. (1998). How to make KM a reality. *Workforce*, 77(10), 90-91.
- Greengard, S. (1998). Will your culture support KM? *Workforce*, 77(10), 93-94.
- Greengard, S. (1998). Whose data is it anyway? *Workforce*, 77(9), 99-100.
- Greengard, S. (1998). Achieving greater intranet efficiency. *Workforce*, 77(9), 72-74+.
- Greengard, S. (2000). Taming the information glut. *Workforce*, 79(11), 22-24.
- Grenier, R., & Metes, G. (1998). Wake up and smell the Syzygy. *Business Communications Review*, 28(8), 57-60.
- Griffith, T. L., Sawyer, J. E., & Neale, M. A. (2003). Virtualness and Knowledge in Teams: Managing the Love Triangle of Organizations, Individuals, and Information Technology. *MIS Quarterly*, 27(2), 265-287.
- Guenther, K., & Braun, E. (2001). Knowledge management benefits of intranets. *Online*, 25(3), 16-22.
- Gupta, A. K., & Govindarajan, V. (2000). Knowledge management's social dimension: lessons from Nucor steel. *Sloan Management Review*, 42(1), 71-80.
- Hackbarth, G., & Grover, V. (1999). The knowledge repository: organizational memory information

- systems. *Information Systems Management*, 16(3), 21-30.
- Hala, N. (2002). Unlock the Potential. *The Internal Auditor*, 59(5), 30-35.
- Hall, B. (2004). Here Comes Human Capital Management. *Training*, 41(3), 16-17.
- Hall, B. (2004). Are You Ready for the Future? *Training*, 41(1), 14.
- Hamilton, W. (2002). E-Ticket to Global Harmonization. *Pharmaceutical Executive*, 22(12), 66-68, 70, 72.
- Hammer, M., Leonard, D., & Davenport, T. (2004). Why Don't We Know More About Knowledge? *MIT Sloan Management Review*, 45(4), 14, 16-18.
- Hammitt, L. (2000). Leveraging knowledge management technologies to bring risk expertise to the electronic channel. *Business Credit*, 102(9), 16-18.
- Hanley, S., & Dawson, C. (2000). A framework for delivering value with knowledge management: the AMS Knowledge Centers. *Information Strategy*, 16(4), 27-36.
- Harari, O. (1999). The concrete intangibles. *Management Review*, 88(5), 30-33.
- Harrison, R. (1998). Intellectual assets. *People Management*, 4(7), 33.
- Harrison, R. (1999). Need to know. *People Management*, 5(3), 31.
- Hayashi, A. M. (2004). Building Better Teams. *MIT Sloan Management Review*, 45(2), 5.
- Hedlund, G. (1999). The intensity and extensity of knowledge and the multinational corporation as a nearly recomposable system (NRS). *Management International Review*, 39(1 part special issue), 5-44.
- Heitor, M., & Gibson, D. (1999). Knowledge transfer and application key to growth. *Research Technology Management*, 42(1), 7-8.
- Herschel, R. T., & Nemati, H. R. (2000). Chief knowledge officer: critical success factors for knowledge management. *Information Strategy*, 16(4), 37-45.
- Hibberd, B. J., & Evatt, A. (2004). Mapping Information Flows: A Practical Guide. *Information Management Journal*, 38(1), 58, 60-52, 64.
- Hickins, M. (1999). Xerox shares its knowledge. *Management Review*, 88(8), 40-45.
- Hicks, S. (2000). Are you ready for knowledge management? *Training and Development*, 54(9), 71.
- Higdon, J. (2001). Presentation review: Records and information management--an overview. *Information Management Journal*, 35(2), 46.

- Hignite, K. B. (2000). Strike up the bandwidth. *Association Management*, 52(6), 7-11.
- Hiscock, J. (2004). Developing knowledge management awareness in public relations students. *Public Relations Review*, 30(1), 107-115.
- Hiser, J. (1998). Understanding the value of your employees' knowledge. *The CPA Journal*, 68(7), 56-57.
- Hoffman, T. (2002). In The Know. *Computerworld*, 36(42), 42.
- Hoffman, T. (2002). IT Panel Says Start Small With Knowledge Management Portals. *Computerworld*, 36(31), 14.
- Hofman, M. (2000). Software to watch over me. *Inc.*, 22(10), 49-52.
- Holland, M. P. (2000). A response to Schwarzwald's "Manifesto". *EContent*, 23(3), 71-73.
- Holland, D., & Toelle, B. (2001). Managing knowledge as a company asset. *World Oil*, 222(5), 92-93.
- Hughes, M. A. (2003). Driving on the Raceway. *Best's Review*, 104(8), 77.
- Imberman, W. (2001). Why engineers strike the Boeing story. *Business Horizons*, 44(6), 35-44.
- John, G. (1998). Share strength. *People Management*, 4(16), 44-47.
- Johnson, A. H. (2001). Authoria's software is all about benefits. *Computerworld*, 35(25), 52.
- Kanter, J. (1999). Knowledge management, practically speaking. *Information Systems Management*, 16(4), 7-15.
- King, W. R. (1999). Integrating knowledge management into IS strategy. *Information Systems Management*, 16(4), 70-72.
- King, W. R. (2000). Playing an integral role in knowledge management. *Information Systems Management*, 17(4), 59-61.
- King, J. (2000). Texaco fuels e-biz with \$20M fund. *Computerworld*, 34(35), 1, 16.
- King, W. R. (2001). Strategies for creating a learning organization. *Information Systems Management*, 18(1), 12-20.
- King, A. W., & Ranft, A. L. (2001). Capturing knowledge and knowing through improvisation: what managers can learn from the thoracic surgery board certification process. *Journal of Management*, 27(3), 255-277.
- Kirrane, D. E. (1999). Getting wise to knowledge management. *Association Management*, 51(8), 31-

36+.

- Klein, M. (1999). Managing knowledge drives key decisions. *National Underwriter*, 103(13), 17+.
- Klein, J. (2000). Internet A-to-Z. *Pharmaceutical Executive*, 20(3), 62.
- Kochanski, J., & Ledford, G. (2001). "How to keep me"--retaining technical professionals. *Research Technology Management*, 44(3), 31-38.
- Kocharekar, R. (2001). K-commerce: knowledge-based commerce architecture with convergence of e-commerce and knowledge management. *Information Systems Management*, 18(2), 30-35.
- Kocharekar, R. (2001). Without the speed limit, but within the limit: managing knowledge in organizations. *Information Strategy*, 17(3), 12-17.
- Korogodsky, A. (2004). Moving Toward Alignment. *Best's Review*, 104(9), 67.
- Koskinen, K. U. (2004). Knowledge Management to Improve Project Communication and Implementation. *Project Management Journal*, 35(2), 13-19.
- Koudsi, S. (2000). Actually, it is like brain surgery. *Fortune*, 141(6), 233-234.
- Lado, A. A., & Zhang, M. J. (1998). Expert systems, knowledge development and utilization, and sustained competitive advantage: a resource-based model. *Journal of Management*, 24(4), 489-509.
- Lahti, R. K., & Beyerlein, M. M. (2000). Knowledge transfer and management consulting: a look at "the firm". *Business Horizons*, 43(1), 65-74.
- Lamb, E. C. (2001). Knowledge management. *Community Banker*, 10(9), 24-26.
- Lank, E. (2002). Head to head. *People Management*, 8(4), 46-47, 49.
- Lank, E., & Windle, I. (2003). Catch me if you can. *People Management*, 9(3), 40-42.
- Lehrer, M., & Asakawa, K. (2002). Offshore knowledge incubation: the third path" for embedding R&D labs in foreign systems of innovation. *Journal of World Business*, 37(4), 297-306.
- Lesser, E., & Prusak, L. (2001). Preserving knowledge in an uncertain world. *MIT Sloan Management Review*, 43(1), 101-102.
- Lev, B. (2000). Knowledge management: fad or need? *Research Technology Management*, 43(5), 9-10.
- Levine, L. (2001). Integrating knowledge and processes in a learning organization. *Information Systems Management*, 18(1), 21-33.

- Levy, J. (2004). The Knowledge Warriors. *T+D*, 58(2), 46-51.
- Light, D. A. (2004). When Learning Stops. *MIT Sloan Management Review*, 45(4), 10-11.
- Lofton, C. C. (1999). Knowledge mgmt.: a real estate revolution. *National Real Estate Investor*, 41(9), 34.
- Loshin, P. (2001). Knowledge management. *Computerworld*, 35(43), 56.
- Macht, J. (1999). Confessions of an information sinner. *Inc.*, 21(1), 73-76.
- Majchrzak, A., Rice, R. E., & Malhotra, A. (2000). Technology adaptation: the case of a computer-supported inter-organizational virtual team. *MIS Quarterly*, 24(4), 569-600.
- Malek, J. J., & Breggar, M. M. (2001). The new R&D paradigm. *Pharmaceutical Executive*, 21(2), 78-86.
- Malhotra, Y. (2000). Knowledge management for e-business performance: advancing information strategy to "Internet time". *Information Strategy*, 16(4), 5-16.
- Malhotra, Y. (2002). Enabling knowledge exchanges for e-business communities. *Information Strategy*, 18(3), 26-31.
- Manning, B. (1999). Pyramid of wisdom: the grocery industry heads toward knowledge-management systems that capture and apply organizational intellect. *Progressive Grocer*, 78(4), 17.
- Manning, J. (2002). Creating the customer-obsessed Web team. *EContent*, 25(1), 37-38, 40.
- Marshall, L. (1997). Facilitating knowledge management and knowledge sharing: new opportunities for information professionals. *Online*, 21, 92-98.
- Martin, P. L. (2001). E-finance. *T+D*, 55(9), 83-86.
- Martin, S. E. (2003). Knowledge Conversion Is the Key to Success. *Information Management Journal*, 37(6), 52-57.
- Martin de Holan, P., Phillips, N., & Lawrence, T. B. (2004). Managing Organizational Forgetting. *MIT Sloan Management Review*, 45(2), 45-51.
- Martiny, M. (1998). Knowledge management at HP Consulting. *Organizational Dynamics*, 27(2), 71-77.
- Massey, A. P., Montoya-Weiss, M. M., & O'Driscoll, T. M. (2002). Knowledge management in pursuit of performance: insights from Nortel Networks. *MIS Quarterly*, 26(3), 269-289.
- Master, M. (1999). Making it work: how leading companies are tapping into the knowledge of their

- workforce. *Across the Board*, 36(8), 21-24.
- Maybury, M., D'Amore, R., & House, D. (2000). Automating the finding of experts. *Research Technology Management*, 43(6), 12-15.
- Mayo, A. (1998). Memory bankers. *People Management*, 4, 34-38.
- McCartney, L. (1998). Getting smart about knowledge management. *Industry Week*, 247(9), 30+.
- McCune, J. C. (1998). Data, data, everywhere. *Management Review*, 87(10), 10-12.
- McCune, J. C. (1999). Thirst for knowledge. *Management Review*, 88(4), 10-12.
- McLagan, P. A. (2000). Portfolio thinking. *Training and Development*, 54(2), 44-46, 48, 50-41.
- Melymuka, K. (2001). Profiting from mistakes. *Computerworld*, 35(18), 42-43.
- Melymuka, K. (2002). Knowledge Management Helps Cut Errors by Half. *Computerworld*, 36(28), 44.
- Melymuka, K. (2003). Smarter by the Hour. *Computerworld*, 37(25), 41, 44.
- Melymuka, K. (2004). Tall Tales. *Computerworld*, 38(19), 35.
- Merali, Y. (1999). Informed decisions. *People Management*, 5(12), 58-60+.
- Meyer, C. (1997). What makes workers tick? *Inc.*, 19, 74-75+.
- Miller, W. (1999). Building the ultimate resource. *Management Review*, 88(1), 42-45.
- Miller, R. (2003). Email: The Other Content Management. *EContent*, 26(1), 20-25.
- Misra, D. C. (2003). E-Knowledge Management Framework for Government Organizations. *Information Systems Management*, 20(2), 38-48.
- Montana, J. C. (2000). The legal system and knowledge management. *Information Management Journal*, 34(3), 54-57.
- Mullin, R. (2000). Chiseling building blocks of corporate expertise. *Chemical Week*, 162(3), 32.
- Mullin, R. (2000). Knowledge management: hearts and minds connect on-line. *Chemical Week*, 162(3), 28-29.
- Mullin, R. (2001). Knowledge management. *Chemical Week*, 163(39), 20-22.
- Murray, P. (2002). Knowledge management as a sustained competitive advantage. *Ivey Business Journal*, 66(4), 71-76.
- Musier, R. (2000). Knowledge management, integrated process software and work process integration will drive process simulation and plant optimization. *Chemical Market Reporter*, 257(13),

14-15.

- Myburgh, S. (2000). The convergence of information technology & information management. *Information Management Journal*, 34(2), 4-16.
- Neidorf, R. (2002). Knowledge Management: Changing Cultures, Changing Attitudes. *Online*, 26(5), 60-62.
- Nemes, J. (2000). A little bit of knowledge now goes long, long way: next gold mine: company's facts. *Crain's Chicago Business*, 23(4), SR14-15.
- Nissen, M. E., Kamel, M. N., & Sengupta, K. C. (2000). A framework for integrating knowledge process and system design. *Information Strategy*, 16(4), 17-26.
- O'Connor, R. (2002). Plug the Expat Knowledge Drain. *HRMagazine*, 47(10), 101, 103-104, 107.
- Oakes, K. (2002). The Hitchhiker's Guide to Knowledge Management. *T+D*, 56(6), 75-77.
- Ojala, M. P. (1999). Knowledge is power. *Database*, 22(3), 7.
- Organ, D. W. (1999). The editor's chair. *Business Horizons*, 42(3), 1.
- Pack, T. (2002). Documentum completes CM trifecta. *EContent*, 25(3), 50-51.
- Pai, W. C. (2004). Hierarchical Analysis for Discovering Knowledge in Large Databases. *Information Systems Management*, 21(1), 81-88.
- Parise, S., & Sasson, L. (2002). Leveraging knowledge management across strategic alliances. *Ivey Business Journal*, 66(4), 41-47.
- Parzinger, M. J., & Frolick, M. N. (2001). Creating competitive advantage through data warehousing. *Information Strategy*, 17(4), 10-15.
- Patel, D. (2001). Whose knowledge is it anyway? *HRMagazine*, 46(10), 176.
- Pawsey, V. (2000). Police pooling evidence to bolster training standards. *People Management*, 6(1), 12.
- Pemberton, J. M. (1998). Knowledge management (km) and the epistemic tradition. *Records Management Quarterly*, 32(3), 58-62.
- Pemberton, J. M. (2004). KM & RIM: Oil & Water? *Information Management Journal*, 38(3), 47-50, 52, 54-45.
- Perez, E. R. (1999). Knowledge management in the library--not. *Database*, 22(2), 75-78.
- Perez, E. (2002). A Second Shot at the Knowledge Management Challenge. *Online*, 26(6), 25-26, 28-

- Pfeffer, J., & Sutton, R. (2002). How to . . . turn knowledge into action. *People Management*, 8(21), 58-60.
- Phillips, J. T. (2000). Will KM alter information managers' roles? *Information Management Journal*, 34(3), 58-62.
- Postman, N. (2000). Who, what, where, when, and wise. *Editor & Publisher*, 133(19), 34.
- Powell, W. (2001). Higher learning. *T+D*, 55(7), 51-54.
- Powell, W. (2002). Above the bottom line. *T+D*, 56(4), 34-39.
- Powell, W. (2004). The Wild Wild Web. *T+D*, 58(1), 22-24.
- Quinn, J. B. (1999). Strategic outsourcing: leveraging knowledge capabilities. *Sloan Management Review*, 40(4), 9-21.
- Quinn, J. B. (2002). Strategy, Science and Management. *MIT Sloan Management Review*, 43(4), 96.
- Reamy, T. (2002). Auto-Categorization: Coming to a Library or Intranet Near You! *EContent*, 25 (11), 16-18, 20-12.
- Reich, B. H., & Benbasat, I. (2000). Factors that influence the social dimension of alignment between business and information technology objectives. *MIS Quarterly*, 24(1), 81-113.
- Richman, D. (1998). Rope in knowledge with powerful new knowledge management software {computer file}. *Datamation*.
- Robb, D. (2003). Assembling Knowledge Management Teams. *Information Strategy*, 19(2), 37-42.
- Roberts, B. (2000). Pick employees' brains. *HRMagazine*, 45(2), 115-118+.
- Roberts, B. (2002). Content to Order. *HRMagazine*, 47(7), 79-80, 82-73.
- Rogers, D. A. A. (1996). The challenge of fifth generation R&D. *Research Technology Management*, 39, 33-41.
- Rogers, D. M. A. (1996). Knowledge management gains momentum in industry. *Research Technology Management*, 39, 5-7.
- Rossett, A. (1999). Knowledge management meets analysis. *Training and Development*, 53(5), 62-68.
- Rowland, H., & Harris, L. (1998). Doctor know. *People Management*, 4(5), 50-52.
- Rowley, I. (2000). Mike Lynch of Autonomy Corp.: thank you, Reverend Bayes. *Institutional Investor*, 25(2), 15-16.

- Russell, P. (2001). In-box clever. *People Management*, 7(7), 38-40.
- Rylatt, A. (2003). Measuring Know-How. *T+D*, 57(7), 37-39.
- Sacks, J. (1999). Managing knowledge: how the Delphi Group seeks to help business. *LatinFinance* (110), 49.
- Saffady, W. (2000). Knowledge management: an overview. *Information Management Journal*, 34(3), 4-8.
- Scarborough, H. (1999). System error. *People Management*, 5(7), 68-70+.
- Scheraga, D. (1998). Knowledge management competitive advantages becomes a key issue. *Chemical Market Reporter*, 254(17), 3+.
- Schettler, J. (2002). The Unity of Knowledge. *Training*, 39(9), 152.
- Schlender, B. (1999). E-business according to Gates. *Fortune*, 139(7), 72-74+.
- Schrage, M. (1999). Sixteen tons of information overload. *Fortune*, 140(3), 244.
- Schrage, M. (1999). When best practices meet the intranet, innovation takes a holiday. *Fortune*, 139(6), 198.
- Schrage, M. (2001). But wait, there's more. *Fortune*, 144(12), 276.
- Schrage, M. (2001). I know what you mean. And I can't do anything about it. *Fortune*, 143(7), 186.
- Schultze, U. (2000). A confessional account of an ethnography about knowledge work. *MIS Quarterly*, 24(1), 3-41.
- Schultze, U., & Leidner, D. E. (2002). Studying knowledge management in information systems research: discourses and theoretical assumptions. *MIS Quarterly*, 26(3), 213-242.
- Schwarzwalder, R. (1998). What have we learned from TULIP and Red Sage? *Database*, 21(3), 63-66.
- Schwarzwalder, R. (1999). Librarians as knowledge management agents. *EContent*, 22(4), 63-65.
- Schwarzwalder, R. (2000). Manifesto: seizing the initiative in the information economy. *EContent*, 23(1), 60-63.
- Schweitzer, C. (1999). The soft side of hard data. *Association Management*, 51(13), 63-66.
- Seidman, W. (2000). Mining a company's greatest asset. *Electronic Business*, 26(9), 36.
- Serva, S. (2002). Verity: True Value. *EContent*, 25(7), 52-53.
- Sharp, D. (2003). Knowledge Management Today: Challenges and Opportunities. *Information*

- Systems Management*, 20(2), 32-37.
- Sinclair, D. (2001). The latest intelligence. *People Management*, 7(21), 88.
- Sindell, M. T. (2001). KM conversation. *T+D*, 55(11), 20-22.
- Spinello, R. A. (1998). The knowledge chain. *Business Horizons*, 41(6), 4-14.
- Stamps, D. (1997). Managing corporate smarts. *Training*, 34, 40-44.
- Stamps, D. (1999). Is knowledge management a fad? *Training*, 36(3), 36-40+.
- Stamps, D. (1999). Enterprise training: this changes everything. *Training*, 36(1), 40-46+.
- Stauffer, D. (1999). Why people hoard knowledge: to get them to share it, you've got to overcome a lot of history. *Across the Board*, 36(8), 16-21.
- Stear, E. B. (1998). The content management strategy: don't go to work without it. *Online*, 22(3), 87-88+.
- Stenmark, D. (2000). Leveraging tacit organizational knowledge. *Journal of Management Information Systems*, 17(3), 9-24.
- Stevens, T. (2002). Cashing In On Knowledge. *Industry Week*, 251(4), 39-40, 42-33.
- Stewart, T. A. (1998). Packaging what you know. *Fortune*, 138(9), 253-254.
- Stewart, T. A. (1999). Grab the knowledge and squeeze. *Fortune*, 140(9), 322.
- Stewart, T. A. (1999). Telling tales at BP Amoco. *Fortune*, 139(11), 220+.
- Stewart, T. A. (2000). Knowledge worth \$1.25 billion. *Fortune*, 142(13), 302-304.
- Stewart, T. A. (2000). The house that knowledge built. *Fortune*, 142(7), 278-280.
- Stewart, T. A. (2000). Software preserves knowledge, people pass it on. *Fortune*, 142(5), 390-392.
- Stewart, T. A. (2000). Water the grass, don't mow, and wait for lightning to strike. *Fortune*, 142(3), 376-378.
- Stewart, T. A. (2000). Taking risk to the marketplace. *Fortune*, 141(5), 424.
- Stiglitz, J. E. (2000). The contributions of the economics of information to twentieth century economics. *The Quarterly Journal of Economics*, 115(4), 1441-1478.
- Stoll, C. (2004). Writing the Book on Knowledge Management. *Association Management*, 56(4), 56-58, 60, 62-53.
- Storck, J., & Hill, P. A. (2000). Knowledge diffusion through "strategic communities". *Sloan Management Review*, 41(2), 63-74.

- Strassman, P. A. (2000). Fishing for data. *Computerworld*, 34(49), 46.
- Stratigos, A. (2001). Knowledge management meets future information users. *Online*, 25(1), 65-67.
- Studt, T. (2003). Knowledge Management Is Key To Improving Drug R&D Cycles. *R&D Magazine*, 45(4), 18.
- Sullivan, J. (2004). Smart businesses file knowledge away for future reference. *Nation's Restaurant News*, 38(15), 14, 22.
- Swart, J., & Kinnie, N. (2003). Free transfer. *People Management*, 9(4), 38-40.
- Swartz, N. (2003). The 'Wonder Years' of Knowledge Management. *Information Management Journal*, 37(3), 53-57.
- Tan, D. (2003). KM Role for Librarians? *Online*, 27(2), 6.
- Teresko, J. (1999). Information rich, knowledge poor? Data warehouses transform information into competitive intelligence. *Industry Week*, 248(3), 19-20+.
- Tobin, D. R. (1998). Networking your knowledge. *Management Review*, 87(4), 46-48.
- Tomlinson, E. (2002). The 3Cs of Successful Outsourcing: Communicate, Collaborate, Capitalize. *Pharmaceutical Executive*, 22(10), 100, 102, 104.
- Tosch, M. W. (2003). Knowledge Sharing is a Change-Management Exercise. *The Tax Adviser*, 34 (6), 361-363.
- Trembly, A. C. (1999). Managing knowledge takes more than tech. *National Underwriter*, 103(20), 47.
- Trembly, A. C. (1999). I know that you know that I know. *National Underwriter*, 103(19), 55.
- Tripple, B. (2001). Content management technology: a booming market. *EContent*, 24(1), 22-27.
- Tuomi, I. (1999). Data is more than knowledge: implications of the reversed knowledge hierarchy for knowledge management and organizational memory. *Journal of Management Information Systems*, 16(3), 103-117.
- Ulrich, D., & Hinkson, P. (2001). Net heads. *People Management*, 7(2), 32-36.
- Vail, E. F., 3rd. (1999). Knowledge mapping: getting started with knowledge management. *Information Systems Management*, 16(4), 16-23.
- Van Buren, M. E. (1999). A yardstick for knowledge management. *Training and Development*, 53(5), 71-73+.

- Van Den Hoven, J. (2001). Information resource management: foundation for knowledge management. *Information Systems Management*, 18(2), 80-83.
- Van den Hoven, J. (2001). The data warehouse: if you built it with the users, they will come. *Information Strategy*, 17(3), 29-35.
- Verespej, M. A. (1998). The old workforce won't work: technology isn't the only thing to change. *Industry Week*, 247(17), 53-54+.
- Verespej, M. A. (1999). Knowledge management: system or culture? *Industry Week*, 248(15), 20.
- Vinas, T. (2003). Surviving Information Overload. *Industry Week*, 252(4), 24-26, 28-29.
- Vogelstein, F. (2002). Cool companies: Intraspect, Brisbane, Calif. *Fortune*, 145(11), 180.
- Wah, L. (1999). Making knowledge stick. *Management Review*, 88(5), 24-29.
- Wah, L. (1999). Behind the buzz. *Management Review*, 88(4), 16-26.
- Warner, F. (2001). He drills for knowledge. *Fast Company*(50), 186-191.
- Warren, P., & Davies, G. (2000). Knowledge management at BT labs. *Research Technology Management*, 43(3), 12-17.
- Watt, I. (2001). Kamoon. *Internet World*, 7(5), 16.
- Weiss, L. M., Capozzi, M. M., & Prusak, L. (2004). Learning From the Internet Giants. *MIT Sloan Management Review*, 45(4), 79-84.
- Welch, J., & Johnson, R. (1999). Fate of BAe merger hinges on exchange of knowledge. *People Management*, 5(8), 16-17.
- Wells, L., & Lesser, E. (1999). Managing organizational knowledge in a revenue agency: the experience of Washington, D.C. *Government Finance Review*, 15(2), 21-23.
- White, M. S. (2002). Managing Content Management System Selection. *EContent*, 25(7), 42-43.
- Whitehead, M. (1999). Collection time. *People Management*, 5(21), 68-69+.
- Wilkinson, B. A. (2000). Sharing knowledge pays off. *Best's Review*, 100(9), 113.
- Yakel, E. (2000). Knowledge management: the archivist's and records manager's perspective. *Information Management Journal*, 34(3), 24-30.
- Young, R. (1998). The wide-awake club. *People Management*, 4, 46-47+.
- Zack, M. H. (1999). Managing codified knowledge. *Sloan Management Review*, 40(4), 45-58.
- Zetlin, M. (2002). Intraspect: Making KM Work the Way People Do. *EContent*, 25(10), 52-53.

Zetlin, M. (2002). Putting communities to work. *Computerworld*, 36(23), 40.

Zielinski, D. (2000). Have you shared a bright idea today? *Training*, 37(7), 65-68.